JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY-2008

II B.TECH SUPPLIMENTARY EXAMINATIONS MANAGEMENT SCIENCE (ELECTRONICS TELEMATICS)

AUG/SEP 2008

TIME:3HOUR MARK:80

ANSWER ANY FIVE QUESTIONS ALL QUESTIONS CARRY EQUAL MARKS.

MARK [16*5=80]

- 1. (a) Discuss the main components of Theory of Scientific Management.
- (b) How has it influenced the thinking of managers? Explain.
- 2. (a) Discuss the features of functional organization.
- (b) How is it different from other forms of business structures?
- 3. (a) What are the objectives of plant layout?
- (b) Explain the factors influencing plant layout.
- 4. (a) What are the costs associated with effective inventory control?
- (b) How would you deal with them in modern management?
- 5. How does globalization make the job of personnel manager more challenging? Substantiate.
- 6. What is grievance and what are the general causes for grievance among workers in an organization? Explain how you can address them.
- 7. What is SWOT analysis? What is it significance?
- 8. The following is the list of events found in the process of organizing a student's convention. Identify the logical sequence and fix the duration as per the estimate. Draw a PERT network, with assumed data
- (a) Set convention date.
- (b) Set convention location.
- (c) Select convention chairman
- (d) Select convention facilities.
- (e) Develop convention programme
- (f) Select convention speakers
- (g) Set convention cost
- (h) Notify the members of convention programme
- (i) Print programme
- (j) Notify convention facility of desired setup of each meeting room
- (k) Select banquet menu
- (l) Determine recipient of outstanding member award
- (m) Prepare citation for outstanding member award
- (n) Determine honorarium for speakers
- (o) Arrange for registration
- (p) Make boarding and lodging arrangements
- (q) Arrange transportation from airport
- (r) Await convention