

1. Which of the following are advantages of CD-ROM as a storage media ?

- (A) CD-ROM is an inexpensive way to store large amount of data and information
- (B) CD-ROM disks retrieve data and information more quickly than magnetic disks do
- (C) CD-ROMs make less errors than magnetic media
- (D) All of these
- (E) None of these

Ans : (D)

2. A ..... is the term used when a search engine returns a Web page that matches the search criteria.

- (A) blog
- (B) hit
- (C) link
- (D) view
- (E) success

Ans : (C)

3. The ..... is the term used to describe the window that is currently being used.

- (A) Web Window
- (B) display area
- (C) WordPad Window
- (D) active window
- (E) monitor

Ans : (D)

4. CPU is an abbreviation for—

- (A) central programming unit
- (B) central processing unit
- (C) computer processing unit
- (D) computer protocol unit
- (E) central protocol unit

Ans : (B)

5. A microprocessor is the brain of the computer and is also called a(n)—

- (A) microchip
- (B) macrochip
- (C) macroprocessor
- (D) calculator
- (E) software

Ans : (A)

6. Storage and memory differ with respect to which of the following characteristics ?

- (A) Price
- (B) Reliability
- (C) Speed
- (D) All of these
- (E) None of these

Ans : (D)

7. What are two examples of freeware ?

- (A) WinZip and Linux
- (B) Shareware and file sharing
- (C) Microsoft Word and the Google toolbar
- (D) Instant messaging and the Google toolbar
- (E) Microsoft Power Point and Microsoft Excel

Ans : (D)

8.

If a disk drive fails but the computer application running and using it

can continue processing, this application is said to have been designed with this feature—

- (A) 100 per cent uptime
- (B) fault tolerance
- (C) high reliability
- (D) All of these
- (E) None of these

Ans : (B)

9. What is e-commerce ?

- (A) Buying and selling international goods
- (B) Buying and selling products and services over the Internet
- (C) Buying and selling products and services not found in stores
- (D) Buying and selling products having to do with computers
- (E) Buying and selling of electronic goods

Ans : (B)

10. What are the four things needed to connect to the Internet ?

- (A) Telephone line, modem, computer, and an ISP
- (B) Modem, computer, PDA and ISP
- (C) Telephone line, PDA, modem and computer
- (D) Computer, ISP, modem and communication software
- (E) Monitor, keyboard, mouse, modem

Ans : (A)

11. Which of the following functions are not performed by servers ?

- (A) Email processing
- (B) Database sharing
- (C) Processing Web sites
- (D) Storage
- (E) Word processing

Ans : (E)

12. Which media have the ability to have data/information stored (written) on them by users more than once ?

- (A) CD-R disks
- (B) CD-RW disks
- (C) Zip disks
- (D) OptiDisks
- (E) Both CD-RW disks and Zip disks

Ans : (A)

13. The process of transferring files from a computer on the Internet to your computer is called—

- (A) downloading
- (B) uploading
- (C) FTP
- (D) JPEG
- (E) downsizing

Ans : (C)

14. The.....controls a client computer's resources.

- (A) application program
- (B) instruction set
- (C) operating system
- (D) server application
- (E) compiler

Ans : (D)

15. To reload a Web page, press the ..... button.

- (A) Redo

- (B) Reload
  - (C) Restore
  - (D) Ctrl
  - (E) Refresh
- Ans : (E)

16. Which of the following could be digital input devices for computers ?

- (A) Digital camcorder
  - (B) Microphone
  - (C) Scanner
  - (D) All of the above
  - (E) None of these
- Ans : (D)

17. The.....enables you to simultaneously keep multiple Web pages open in one browser window.

- (A) tab box
  - (B) pop-up helper
  - (C) tab row
  - (D) address bar
  - (E) Esc key
- Ans : (A)

18. You can use the.....bar to type a URL and display a Web page, or type a keyword to display a list of related Web pages.

- (A) menu
  - (B) Title
  - (C) Search
  - (D) Web
  - (E) Address
- Ans : (E)

19. Storage media such as a CD read and write information using—

- (A) a laser beam of red light
  - (B) magnetic dots
  - (C) magnetic strips
  - (D) All of these
  - (E) None of these
- Ans : (D)

20. Vendor-created program modifications are called—

- (A) patches
  - (B) antiviruses
  - (C) holes
  - (D) fixes
  - (E) overlaps
- Ans : (D)

21. Cache and main memory will lose their contents when the power is off. They are—

- (A) dynamic
  - (B) static
  - (C) volatile
  - (D) non-volatile
  - (E) faulty
- Ans : (C)

22. The collection of links throughout the Internet creates an interconnected network called the—

- (A) WWW
- (B) Web
- (C) World Wide Web

- (D) All of the above
  - (E) Wide Area Web
- Ans : (D)

23. Every computer has a(n) .....;  
many also have.

- (A) operating system, a client system
  - (B) operating system; instruction sets
  - (C) application programs; an operating system
  - (D) application programs; a client system
  - (E) operating system; application programs
- Ans : (E)

24. Main memory works in conjunction with—

- (A) special function cards
  - (B) RAM
  - (C) CPU
  - (D) Intel
  - (E) All of these
- Ans : (C)

25. A sales clerk at a checkout counter scanning a tag on an item rather than keying it into the system, is using—

- (A) input automation
  - (B) item data automation
  - (C) scanning automation
  - (D) source data automation
  - (E) None of these
- Ans : (C)

26. A(n).....is composed of several computers connected together to share resources and data.

- (A) Internet
  - (B) network
  - (C) backbone
  - (D) hyperlink
  - (E) protocol
- Ans : (B)

27. Which of the following is a storage device that uses rigid, permanently installed magnetic disks to store data/information—

- (A) floppy diskette
  - (B) hard disk
  - (C) permanent disk
  - (D) optical disk
  - (E) None of these
- Ans : (B)

28. Microsoft Office is an example of a—

- (A) closed-source software
  - (B) open-source software
  - (C) horizontal-market software
  - (D) vertical-market software
  - (E) compiler
- Ans : (A)

29. A popular way to learn about computers without ever going to a classroom is called—

- (A) i-learning
- (B) isolated learning
- (C) e-learning
- (D) close learning

(E) Distance Learning

Ans : (C)

30.

A person who used his or her expertise to gain access to other people's computers to get information illegally or do damage is a—

- (A) spammer
- (B) hacker
- (C) instant messenger
- (D) programmer
- (E) analyst

Ans : (B)

31. Which of the following is an example of storage devices ?

- (A) Magnetic disks
- (B) Tapes
- (C) DVDs
- (D) All of these
- (E) None of these

Ans : (D)

32. The.....folder retains copies of messages that you have started but are not yet ready to send.

- (A) Inbox
- (B) Outbox
- (C) Drafts
- (D) Sent Items
- (E) Address Book

Ans : (C)

33. Which of the following is an example of an optical disk ?

- (A) Digital versatile disks
- (B) Magnetic disks
- (C) Memory disks
- (D) Data bus disks
- (E) None of these

Ans : (A)

34. The main job of a CPU is to—

- (A) carry out program instructions
- (B) store data/information for future use
- (C) process data and information
- (D) Both (A) and (C)
- (E) None of these

Ans : (D)

35. ....are attempts by individuals to obtain confidential information from you by falsifying their identity.

- (A) Phishing trips
- (B) Computer viruses
- (C) Spyware scams
- (D) Viruses
- (E) Phishing scams

Ans : (E)

36. An example of a processing device would be—

- (A) a magnetic ink reader
- (B) a tablet PC
- (C) special function cards
- (D) scanners
- (E) keyboards

Ans : (B)

37. Which of the following is not a type of computer software which can be bought ?

- (A) Off-the-shelf
- (B) Tailor-made
- (C) Custom-developed
- (D) Off-the-shelf with alterations
- (E) All of these can be purchased

Ans : (D)

38. You can use.....to copy selected text, and ..... to paste it in a document.

- (A) CTRL + C, CTRL + V
- (B) CTRL + C, CTRL + P
- (C) CTRL + S, CTRL + S
- (D) SHIFT + C, ALT + P
- (E) CTRL + D, CTRL + A

Ans : (A)

39. Video processors consist of ..... and ....., which store and process images.

- (A) CPU and VGA
- (B) CPU and memory
- (C) VGA and memory
- (D) VGI and DVI
- (E) VGA and VGI

Ans : (C)

40. The main memory of a computer can also be called—

- (A) primary storage
- (B) internal memory
- (C) primary memory
- (D) All of these
- (E) None of these

Ans : (C)

41. Computer software can be defined as—

- (A) the computer and its associated equipment
- (B) the instructions that tell the computer what to do
- (C) computer components that act to accomplish a goal
- (D) an interface between the computer and the network
- (E) the interaction between the computer and its database

Ans : (B)

42. When speaking of computer input and output, input refers to—

- (A) any data processing that occurs from new data input into the computer
- (B) retrieval of data or information that has been input into the computer
- (C) data or information that has been entered into the computer
- (D) the transmission of data that has been input into the computer
- (E) Both (C) and (D) above

Ans : (E)

43. A ..... is a set of rules.

- (A) resource locator
- (B) domain
- (C) hypertext
- (D) URL
- (E) protocol

Ans : (E)

44. The connection between your computer at home and your local ISP is called—

- (A) the last mile
  - (B) the home stretch
  - (C) the home page
  - (D) the backbone
  - (E) the vital mile
- Ans : (C)

45. All of the logic and mathematical calculations done by the computer happen in/on the—
- (A) system board
  - (B) central control unit
  - (C) central processing unit
  - (D) mother board
  - (E) memory
- Ans : (C)

46. There are several primary categories of procedures. Which of the following is not a primary category of procedures ?
- (A) Testing
  - (B) Backup and recovery
  - (C) Firewall development
  - (D) Design
  - (E) None of these
- Ans : (C)

47. The operating system called UNIX is typically used for—
- (A) desktop computers
  - (B) laptop computers
  - (C) supercomputers
  - (D) Web servers
  - (E) All of these
- Ans : (E)

48. The.....file format is a method of encoding pictures on a computer.
- (A) HTML
  - (B) JPEG
  - (C) FTP
  - (D) URL
  - (E) DOC
- Ans : (B)

49. Press.....to move the insertion point to the Address box, or to highlight the URL in the Address box.
- (A) ALT + D
  - (B) ALT + A
  - (C) SHIFT + TAB
  - (D) TAB + CTRL
  - (E) CTRL + S
- Ans : (A)

50. Computer systems are comprised of—
- (A) hardware, programs, information, people and networks
  - (B) hardware, software, procedures, networks and people
  - (C) hardware, programs, information, people and procedures
  - (D) hardware, programs, processors, procedures, networks and people
  - (E) hardware, programs, processors, procedures and people
- Ans : (A)