

2007 PUNJAB TECHNICAL UNIVERSITY M.B.A

M.B.A. (SEMESTER – 3TH / 4TH) HUMAN RESOURCE DEVELOPMENT

Time : 03 Hours
Maximum Marks : 75

Instruction to Candidates:

- 1) Section -A is Compulsory.
- 2) Attempt any Nine questions from Section - B.

Section - A
(15 × 2 = 30)

Q1)

- a) Differentiate between HRM and HRD.
- b) What are the benefits of HRD?
- c) Define Management Development.
- d) What are the uses of training?
- e) What is vestibule training?
- f) What are the objectives of performance appraisal?
- g) What is potential appraisal?
- h) Define job enrichment.
- i) What are the steps of job enrichment?
- j) What is MBO?
- k) Define Quality of work Life.
- l) What are Quality Circles?
- m) What is HRA?
- n) Define career management.
- o) Define work Re-design.

Section - B
(9 × 5 = 45)

- Q2) Briefly describe HRD mechanisms.
- Q3) What are the essentials of a good training?
- Q4) How would you evaluate a training programme?
- Q5) Discuss modern methods of management development.
- Q6) Discuss the limitations of appraisal system and suggest some ways to overcome those limitations.
- Q7) Discuss the prevailing performance appraisal practices in Indian Organisations.
- Q8) Discuss the procedure for potential appraisal.
- Q9) Explain the principles of job enrichment.
- Q10) Briefly describe various approaches to QWL.
- Q11) Discuss the role of management in Quality Circles.
- Q12) Explain the scope of HRA.
- Q13) Discuss employee's and employer's role in career management.